

Return / Exchange Form

Return date		Order no.	
Last name		Style 1	
First name		Style 2	
Country		Color	
		Size	

PARCEL DIMENSIONS (cm)

Length		Width		Height	
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To be completed if the return parcel differs from the original shipment.

PACKING ADVICE

Wrap each shoe individually in its tissue paper. If the parcel is larger than the shoe box, secure the box carefully to prevent it from opening and the shoes from being damaged in transit.

Reason(s) for return

Help us understand - thank you :-)

FIT

- | | |
|--|------------------------------------|
| ☐ Too wide | ☐ Too big |
| ☐ Too narrow | ☐ Too small |
| ☐ Hurts - where? | <input type="text"/> |
| ☐ Other - please specify: | <input type="text"/> |

I DON'T LIKE THE STYLE

- | | |
|--|-------------------------------------|
| ☐ The leather | ☐ The heel |
| ☐ The color | ☐ The finish |
| ☐ The shape | |
| ☐ Other - please specify: | <input type="text"/> |

DEFECT / ERROR

- | | |
|---|----------------------|
| ☐ Defective pair - please specify: | <input type="text"/> |
| ☐ Wrong style | |

I would like

- | | | |
|---------------------------------|---------------------------------------|-----------------------------------|
| ☐ Refund | ☐ Store credit | ☐ Exchange |
|---------------------------------|---------------------------------------|-----------------------------------|

In case of exchange

Desired style, subject to availability:

Style		Color		Size	
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